

MOBIBO FAQ

Q. How much does MOBIBO cost to purchase?

A. MOBIBO is a completely free download.

Q. Where can I find the MOBIBO application?

A. MOBIBO is currently available from the Apple App Store or the Android Marketplace.

Q. Which phones are compatible with MOBIBO?

A. MOBIBO currently supports Apple iPhones utilizing the iOS operating system version 4.0 or higher. MOBIBO also supports smartphones utilizing the Android operating system version 2.2 or higher.

Q. I downloaded the MOBIBO application, is there anything else I need to get started?

A. You will eventually need a verified PayPal account to withdraw your earned cash. Please visit www.paypal.com and sign up for the most reliable and secure method of transferring money without sharing financial information.

Q. How do I create an account?

A. Open the MOBIBO application and tap on "CREATE ACCOUNT" from the home screen. Enter your email address (preferably one associated with your PayPal account), then enter a password and verify that password in the second box. Once completed, tap the "CREATE" button.

Q. I created my account, are there any other steps left?

A. You are ready to start saving! Simply tap the "LOGIN" button and enter the account credentials you just created.

Q. I forgot my account password, how can I retrieve it?

A. Open the MOBIBO application and tap the "LOGIN" button. Tap the button on the bottom of the following screen that says "Forgot Your Password?" – enter your account email in the box and tap "SEND". You should receive an email with your account information within a few minutes.

Q. I set up my account and have MOBIBO turned on; why haven't I received any promotions?

A. First, make sure "Location Services" is enabled in your phone's main settings menu. Also check to see that the MOBIBO app is listed in location services menu as "ON". While inside the MOBIBO application, tap the "Settings" icon in the lower right corner of the app, and make sure GPS settings display the "ON" button as highlighted. This will enable the MOBIBO app to check your location against our list of participating businesses.

Q. All of my GPS settings are enabled and I still do not receive promotions; is something wrong?

A. MOBIBO is currently in its "public test phase" with most campaigns centered in the Metro Detroit area. Hundreds of businesses have signed up for MOBIBO campaigns, with many more being added daily. There is a heavy concentration of deals in certain areas, while some areas have fewer participating advertisers. Within the coming months, MOBIBO plans to expand its presence not only in Michigan, but nationwide as well.

Q. My phone sent a push notification from MOBIBO; how do I get paid to view the deal?

A. When your phone detects a MOBIBO deal, you will receive a push notification. When ready to view the deal, open up your MOBIBO application and all available offers will appear under the “My MOBIBO” window. A new offer will display a “\$0.25” button on the right side of your screen. Simply tap the “\$0.25” button to add a quarter to your account and view the great offer!

Q. Do I have to use the offer to get paid the quarter?

A. MOBIBO pays the user just for viewing the deal. While we encourage taking advantage of the unique offer, it is not required to receive the cash.

Q. I just received a great deal; how do I use my MOBIBO at that participating business?

A. Open your MOBIBO application and find the offer you want to use on your main MOBIBO screen. Tap the “VIEW” button to the right of the offer to display the full offer. The countdown timer near the top of the screen is the amount of time left for that particular offer before it expires. Tap the “REDEEM” button to the left of the countdown timer when ready to use the coupon. A confirmation window will appear – make sure you are ready to use the offer and tap the “Redeem Now” button. Show the redemption screen to the person at the point of sale and take advantage of the great offer!

Q. I viewed a particular offer but I want to know more information; what do I do?

A. Tap the “VIEW” button next to that particular offer. To the right of the countdown timer is a “DETAILS” button. Taping the “DETAILS” button will display all necessary information regarding that deal. Near the bottom of the details page is a “Directions” button that will open a map to display directions to that business.

Q. I can't find the driving directions button on the details page of my offer; how do I fix this?

A. The “Directions” button will only display on the details page when the MOBIBO GPS settings are set to “ON”. Remember, some MOBIBO offers may just be virtual billboards without an actual physical location; this could also be why the “Directions” button is not displayed.

Q. I received a great deal and I want to share it with my friends; how can I do that?

A. The “DETAILS” page also has buttons to share your deal with friends on Facebook, Twitter, or through email. Tapping the Facebook or Twitter button will prompt you to log in with that service, followed by a “share” link to post to your wall, or to tweet about. The email button will open your phone’s main email account with a pre-populated message about the offer you want to share – just enter in the contact information for the person you want to send the message to.

Q. I have tons of great MOBIBO offers; is there a way to sort through them?

A. Yes! The top of the MOBIBO home screen has three buttons: “EXPIRATION”, “DISTANCE”, and “ALPHABETICAL”. When the respective button is tapped, the displayed offers will be sorted accordingly. There is also a “SEARCH” bar feature directly above the current list of MOBIBO offers. You can search for terms like “food,” “toys,” “clothes,” etc.

Q. I viewed an offer and got my \$0.25, but I don't plan on using the deal. Can I hide the offer?

A. An offer sent to your phone will be visible on the “MY MOBIBO” screen until the countdown timer expires. Part of the reason the business is willing to pay you is to “rent” space on your phone. Keeping that in mind, there is no means of deleting the offer before the timer runs out.

Q. I've collected \$20 from using MOBIBO; how do I receive my cash?

A. Open MOBIBO and tap the "WITHDRAW" button on the bottom left hand side of the home screen. Your available credit will be displayed on the first line of the screen, followed by a box next to "Amount to Withdraw". This box will be pre-populated with your available credit. If you would like to withdraw a smaller amount, tap the box to change the amount. Then, tap the "WITHDRAW" button to enter the confirmation screen. Please review the terms and conditions before tapping "CONFIRM". Shortly thereafter, you will receive an email with a link to the PayPal transaction to complete your withdrawal.

Q. MOBIBO offers me free money for just viewing deals and offers – what's the catch?

A. MOBIBO is gimmick-free. There is no catch – advertisers value their exposure on your smartphone. No need to worry, MOBIBO values your privacy and just tracks the number of deal deliveries and redemptions.

Q. What is the best method of keeping up with the latest information about MOBIBO?

A. Please check out our Facebook page at <http://www.facebook.com/paidasyougo> for the latest updates regarding MOBIBO as well as information about our great contests and giveaways!

Q. I have a specific question I would like answered by a company representative, what should I do?

A. Please visit <http://help.gravy.net/> and feel free to submit a ticket with your concerns. A response will be provided within 24 hours.

Q. I am interested in working with Gravy Network, are you hiring?

A. We are! Please visit <http://gravy.net/contact-careers.php> for more information about available positions and how to apply.

Q. I own a business and I would like to get more information about participating with MOBIBO. Who should I contact?

A. MOBIBO is always interested in new businesses joining our network. Please send an email to sales@gravy.net for more information.